

Cognos error when running arc_startup

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 19.01
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Description:

Checking LDAP server...

slapd-ram9 already started

Restarting apache...

httpd not running, trying to start

httpd not running, trying to start

Checking Oracle ...

OK

Starting Cognos...

Using /exlibris/cm/arc2_1/product/local/java/bin/java

13/05/2010,22:06:58,Err,CFG-ERR-0106 Cognos Configuration did not receive a response from the Cognos 8 service in the time allotted.

Check that Cognos 8 service is available and properly configured.

Resolution:

1) Run shutdown, kill any processes that didn't shutdown (that should have) and then run startup

OR

2) Reboot virtual server

Additional Information

arc_startup Cognos Configuration response available properly configured

- **Article last edited:** 10/8/2013