
No Requestable Items Unable to process your request" message

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

If all copies of an item are checked out , a patron cannot place a PDQ (Consortial Title Level) request on it. They get the message "Title Request: No Requestable Items Unable to process your request; the selected title has no requestable items. Ask at your home library about other ways to get this item. "
A patron should be able to place a request on the item.

Resolution:

It appears that the "check_hold_request_p" variable usm50/tab/tab_hold_request was the culprit.

Once the "TITLE-REQ check_hold_request_p" line is commented out of usm50/tab/tab_hold_request, you should be able to place a title-level request.

- **Article last edited:** 10/8/2013