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## Can't perform Title Request: Exceeded limit on Title Requests"

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 18.01

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### Description:

On my test version 18 system when trying to place a Title Request either through the GUI or via Webpac I get an error message; "Can't perform Title Request: Exceeded limit on Title Requests". This is even when the patron has no requests placed. If I need to configure a limit for Title Requests where would I do this?

### Resolution:

There is a new setting in the Global patron record - Title Request Limit. On your record (09121) this was set to 0.

I changed it to 1 and was able to successfully place a title request.

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- **Article last edited:** 10/8/2013