

Client crashing when we try to look at a patron's holds.

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

One of the colleges reported that when they click on a patron's holds to bring up the list of outstanding holds, their client crashes. I tried it from my workstation and get the same results. We know this was not the case last week as the same staff member was working on some holds back then. Interestingly, I get the same results on the Test server which was synchronized with Production Monday morning. (We clone the database over there on Monday morning.) A patron id that we have used to test on both systems is ID14725.

Resolution:

Problem was a typo in the version check directory name.

- **Article last edited:** 10/8/2013