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## ORA-01031: insufficient privileges" after change to server name

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

We rebooted our test installation in order to rectify issues we were having with the reassignment of the name [libcat2.abc.edu](#) for our server to [libcat.abc.edu](#). This made the test web opac available, but in the process our Oracle server became inactive, thus shutting down both our test and production environments. I am unable to restart the oracle server (via util o/1/1). I'm getting:

To continue you will need to enter ALEPH\_DBA username/password.

```
username/password:ALEPH_DBA/ALEPH_DBA
```

```
...
```

```
idle> ERROR: ORA-01031: insufficient privileges
```

I ran aleph\_shutdown, but could not run aleph\_startup without a running Oracle server.

### Resolution:

If the password for ALEPH\_DBA has been changed to something other than "ALEPH\_DBA", you need to use that changed password.

If you find that the permissions for ALEPH\_DBA have somehow changed and you want to restore them to the original, see KB 16384-27217.

In this case, as in the case of KB 8192-9832, we found that, though the change of libcat2 to libcat had been made in aleph\_start (aleph\_db), it had not been made in \$ORACLE\_HOME/network/admin/tnsnames.ora and listener.ora files.

We changed all the occurrences of "libcat2" in this file to "libcat".

Also: the permissions on the two /exlibris1/aleph/ora\_aleph/ files were changed to "-rw-rw-rw-".

Also: we needed to make the corrections described in KB 16384-21873.

After making these changes, an attempt to restart Oracle (with util o/1/1) was still getting the "insufficient privileges", but when the server was rebooted, Oracle started OK.

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## Additional Information

faq

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- **Article last edited:** 10/8/2013