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## BIAFLabel program: "Not found ALef Version!"

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

I have my GUI installed under the [C:\GUI\\_TEST\\_NEW](#) directory. I've just installed the BIAF label software into [C:\GUI\\_TEST\\_NEW\BIAFLABEL](#) directory. However when I try to open the application it gives me an error message:

"Not found ALef Version!" (see picture attached).

So I don't know how to proceed with the activation of the software. The ALEPH Printing documentation for version 19 says only the following:

"The BIAF Print Label Software must be installed under the ALEPH version root. For example, if ALEPH is installed under [C:\AL500](#) then the program must be installed in [C:\AL500\BiafLabel](#)."

Can you please let me know what I should do to activate the software?

### Resolution:

Before installing BIAFLabel, you should open a GUI module.

After doing that, confirm that you see a (zero-length) file "BiafLabel.dat" in the `./alephcom/bin/` directory. If this file is not present, BiafLabel will not work.

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