

Hold request notices not generated.

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 16.02
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Description:

We have turned Hold/Requests from the OPAC back on (modified tab15.eng and tab_hold_request to prevent the links from appearing on the item display) and the process seems to work correctly: patron clicks on item request button, logs in, places hold.

The request shows up on their record but no hold request notice is generated in abc50/print.

Resolution:

The process which controls this Hold request notification function is the ue_06. Checking with util c/1, I saw that ue_06 is not running in abc50. I did util e/6 to start it. We now see in the \$data_scratch/run_e_06.27428 log that it is processing records successfully.

Additional Information

faq

- **Article last edited:** 10/8/2013