
Bad gateway message in Web OPAC

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
-

Description:

I am getting a "bad gateway" message in my Web OPAC when clicking a record for full view

Resolution:

This is often caused by large log files in \$alephe_root/apache/logs directory.

Other times clear_vir must be run, utf files must be deleted, or web server must be restarted.

Do as follows to prevent the message:

1. delete utf files via util X
2. stop and started the servers via util W
3. do clear_vir via dlib vir01 and util / x / 8.
4. Check log files under \$alephe_root/apache/logs and see if the files are extra big and have error messages (such as internal error: bad expires). To so so do:
cd \$alephe_root/apache/logs
ls -lrt *_log
5. stop apache, delete enormous apache log files, restart apache
6. If problem persists, do reboot

Additional Information

bad gateway, apache \$alephe_root/apache/logs

- **Article last edited:** 10/8/2013