
How to increase timeout?

- **Article Type:** General
 - **Product:** SFX
 - **Product Version:** 3
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Description:

When using SFX I am seeing the following error displayed to screen. It seems that I need to increase timeout in SFX. How do I do that.

The error is:

Proxy Error

The proxy server received an invalid response from an upstream server.
The proxy server could not handle the request POST /sfxlcl3/sfxadmin/institute_edit.cgi.
Reason: Error reading from remote server
Apache/2.0.52 (Unix) mod_ssl/2.0.52 OpenSSL/0.9.7e DAV/2 Server at

Resolution:

1. The timeout should be changed first in ./config/httpd.conf:

Before the change this will look like the following:

```
#  
# Timeout: The number of seconds before receives and sends time out.  
#  
Timeout 300
```

Please increase it to 3000. Change to:

```
# Timeout: The number of seconds before receives and sends time out.  
#  
Timeout 3000
```

2. Then please change the timeout should be changed first in the httpd.conf file in the /exlibris/sfx_ver/sfx_version_3/app/apache/config directory:

Before the change this will look like the following:

```
#  
# Timeout: The number of seconds before receives and sends time out.  
#  
Timeout 300
```

Change to:

```
#  
# Timeout: The number of seconds before receives and sends time out.  
#
```

Timeout 3000

Additional Information

timeout, apache, proxy error, increase,

- **Article last edited:** 10/8/2013