
Cannot arrive items: "Arrival record does not exist"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

We get "Arrival record does not exist" when we try to arrive an item, and cannot proceed.

(This is with v18 Service Pack 192.)

Resolution:

In both cases where this message occurred the problem was resolved by getting the current GUI client.

Additional Information

item arrival

- **Article last edited:** 10/8/2013