
Institution Symbol length

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 16.02
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Description:

ALEPH Web ILL - libserv1 - It appears that MPSMT can locate a title in Borrowing and then can Send to Supplier DKP but this never shows up in DKP lending - we looked in APDU Exceptions and we can see the error but don't know what to correct .

Please elaborate what this error is telling us and how to fix it - MPSFT, MPSJT and MPSHT can all send requests to DKP and DKP does receive them.

Resolution:

The problem with sending requests from MPSMT is the Institutional Symbol length (in Suppliers / Address).

It has now 32 characters, but the system allows max 25.

Please change the number of characters in Institutional Symbol for this supplier.

Additional Information

Institution Symbol

- **Article last edited:** 10/8/2013