
Cannot retrieve Active Due Dates in Loan tab

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
-

Description:

When I click on Loan tab/ Active Due Dates, I receive an error message: Unable to retrieve dates. (c0401 get 22) When I click OK to get past the error message, the drop-down menu that should contain the list of sublibraries is blank. This is happening on all ADMS in version 17 on Oak, our test server.

The pc_server log seems to indicate an error when retrieving tab16. Can you tell me what this means and how I might fix it? Thanks.

From pc_server log:

```
SERVICE : C0401
MODULE : Circulation Services
DESCRIPTION: Get/Update List of Circulation Dates (Z301)
ACTION : GET
PROGRAM : pc_cir_c0401
```

Load: /exlibris/aleph/prod/owc/owc50/tab/tab16

```
Oracle error: io_z301_write
ORA-00001: unique constraint (OWC50.Z301_ID) violated
...
...
```

Resolution:

The DatesDefaultSubLibrary parameter in circ.ini may be relevant.

[General]

```
DatesDefaultSubLibrary=ABCDE
UpdateDatesDefaultSubLibrary=Y
```

When I remove the value for DatesDefaultSubLibrary in my circ.ini file and try to load the Active Due Dates table, I have similar problems to those you describe.

As soon as I type in a sublibrary, the table loads correctly. When I exit, the last value selected from the dropdown list is saved in my circ.ini. I guess the trick is to get it primed. After that, all seems well.

- **Article last edited:** 10/8/2013