

Different behaviour for my-folders and emailing records

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 19.01
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Description:

Problem Description:When a newly added record in my folders is emailed then one copy of the email is received and a "Record/s sent" page is displayed. When a previously added record in my folders is emailed then two copies of the email are received and a blank page displays.

Actual Results:then two copies of the email are received and a blank page displays

Expected Results:one copy of the email is received and a "Record/s sent" page is displayed

Resolution:

We've analyzed this issue with the Development, and the conclusion is that the Save/Email functionality from the Full View of record (myshef-full-head page) is not supported.

A record from the My e-Shelf list can be sent via e-mail by selecting it in the "Documents in My e-Shelf" list and clicking the "Save/Mail" link.

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