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## Problem with Printing Barcodes in Label

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 16.02
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### Description:

1. When the label height is 3500 in the prt\_srv.ini, the barcode disappears from the preview window.
2. When the label height is 4000 in the prt\_srv.ini the barcode is displayed in the preview window, but when I click print the barcode is not printed in the label (only other textual data is printed)

### Resolution:

Here are several solutions related to the file prt\_srv.ini:

1. Change the label height to a smaller number or to make the width and height of the label much bigger so that it can contain the label
2. In the barcode section choose "fontname=UPC-A" and comment out "fontname=CarolinaBar-B39-2.5-22x158x720". This will display the barcode in numbers rather than the actual barcode.
3. To display the actual barcode, choose "short=Y" in the barcode section to display the barcode even if the label height is 3500
4. In the contents section of item-issue-label-00 (or item-copy-label-00), set the bib info to be in one line instead of two, giving more room for the barcode: instead of this: bib-info=4-6,3 do this: bib-info=3. That way the bib info is not split.
5. Change the size in this line: fontname=CarolinaBar-B39-2.5-22x158x720

Another reason why the barcode may not be displayed is its location in the label. If, for example, the ini file has this line: z30-barcode=6, the system will display the barcode in line 6, which might be outside of the label's margins.

Try putting the barcode in a different line, e.g. : z30-barcode=3.

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## Additional Information

Label, barcode

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