
Z39 Resource Not Searching

- **Article Type:** General
 - **Product:** MetaLib
 - **Product Version:**
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Description:

I'm having a problem getting some of our Chadwyck resources to search in MetaLib. They time out using YAZ. What can I try next?

Documents on British Policy Overseas timed out when trying to connect in YAZ::

```
Z> auth YourInstitute/Welcome
Authentication set to Open (YourInstitute/Welcome)
Z> open tcp:dbpo.chadwyck.com:210
Connecting...error = System (lower-layer) error: Connection timed out
Connection timed out
```

Resolution:

Documents on British Policy Overseas

[1] confirmed via ProQuest site that z39 is supported for this resource (also, changing configuration to z39 worked for other dbs.)

[2] confirmed via ProQuest site that hostname:port & db code are correct.

[3] in Yaz:

```
Z> auth YourInstitute/Welcome
Authentication set to Open (YourInstitute/Welcome)
Z> open tcp:collections.chadwyck.com:210
Connecting...OK.
Sent initrequest.
Connection accepted by v3 target.
ID : 81
Name : GFS/YAZ
Version: 1.31/2.0.26
Options: search present delSet triggerResourceCtrl namedResultSets
Elapsed: 0.546578
Z> base DBPO
Z> find @attr 1=4 test
Sent searchRequest.
Received SearchResponse.
Search was a bloomin' failure.
Number of hits: 0, setno 1
records returned: 0
Diagnostic message(s) from database:
[109] Database unavailable -- v2 addinfo 'DBPO'
Elapsed: 0.046588
```

Please confirm with the vendor that you have an active subscription to this resource (and that the vendor has really activated

it).

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- **Article last edited:** 10/8/2013