

## Serials Patterns Remote Service Error

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 16.02
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### Description:

Trying to input serials patterns we get the following error message on our production server

"remote service error (c0324 21)

Unable to generate schedule from provided pattern/level-x"

### Resolution:

If this problem happens with \*all\* patterns:

There are two control tables (tab\_pattern\_func and tab\_pattern\_norm) which are used to generate items based on serial prediction patterns. They reside in the \$aleph\_dev/aleph/tab directory under the a-tree. These tables were missing from your server.

If the problem occurred with just certain patterns:

Make sure they had subfield 9 - "link to relevant subscription copy" in the 853X. Once they added the subscription copy number to the 853X, they no longer got this message

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## Additional Information

serial patterns

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- **Article last edited:** 10/8/2013