
Can not print records in the /L interface

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 17.01
-

Description:

We can not select and print records.

In the `www_server` log we see the error: `www_server_10101.log: service err... document number: 000000000 short doc (Z13) could not be found in library: PWD50`
PWD50 is our Aleph permission library, so I'm not sure why the program is looking for a Z13 in that library. Please advise.

Resolution:

We found there was a missing link in the apache server for printing from the interface.

In order to define the printing functionality from the interface, the script `create_htdocs_links` should be run to define link to the printing directory to the apache server.

In the production server, the `aleph_start` file includes the following lines:

```
setenv USER_MOUNT1 /wrkspc1/exlibris/ill
setenv TMPDIR ${USER_MOUNT1}/u${ALEPH_VERSION}_${ALEPH_COPY}/tmp
```

In order for this path definition to work with the `apache_server` definitions, you need to run the following script:

`create_htdocs_links` this will activate the soft link to the following path (in `tmp@`. --> `/wrkspc1/exlibris/ill/u16_7/tmp/`)

this will be the result path:

```
/exlibris/ill/u16_7/alephe/apache/htdocs/wrkspc1/exlibris/ill/u16_7/tmp
```

Additional Information

printing, `create_htdocs_links`

- **Article last edited:** 10/8/2013