

After applying new service pack, GUI gets "failed to read reply"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
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Description:

This morning we successfully applied v18 service pack 2205 on our Solaris10 server.

All seemed to be fine, until I tested Aleph GUI interface, when I tried to connect with different abcnn libraries I got the message is "Failed to read reply". The Web OPAC also does not work.

Resolution:

Looking at the pc_server and www_server logs, we see this:

```
license_check [err]: License expired on 20100228  
Current date is 20100303
```

Your \$alephe_tab license file has:

```
EXPIRATION-DATE 201002
```

(Ex Libris supplied a new license and everything is OK.)

SEE ALSO: Article https://knowledge.exlibrisgroup.com/...erver_with_GUI .

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