
WEBV>Select All not working in Course Reserves, prevents further searching

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.2.1
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Description:

Bug Report Form for Issue 16384-8065

Module(s): WebVoyage

Server platform(s) affected: Solaris/all

PC OS (if applicable): n/a

Browser & version (if applicable): all supported

Release(s) replicated in: 7.0.4, 7.1.1

Last version without bug (if applicable):

Expected results:

When choosing "Select All" from the results of a course reserve search, all records from the result list will be exported, emailed, or printed.

When choosing "Select All" from the results of a course reserve search in which one searches by instructor name, no results are exported, emailed, or printed. Once this search is done, no other searches work in that session.

Workflow implications: Users of the course reserve search function may not be able to email, export, or print results when choosing from drop-down menus. Afterward, no other searches will work unless they start a new WebVoyage session.

Replication steps:

Open a Tomcat WebVoyage session.

Click on the Course Reserve tab.

Choose an option from a drop-down list and click the search button.

Click the box to Select All results.

Click the Print or Export button. You'll see the phrase "No records were selected".

Go back and click the Email button. Fill out the form.

An email will be sent, but no information from the results will be included.

Other information: Once this has occurred, a new session has to be started in order for any other search to be conducted. Otherwise, the searches result in the message "Could not retrieve search results."

Resolution:

Fixed in Voyager 8.2.1

- **Article last edited:** 3/7/2015