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## How to determine Hold request option for Web OPAC guest

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

When a user logs in (with username and password) and views an item on loan, why does he/she see "request" next to the item?

In contrast, if someone enters the Web OPAC as a guest (no username and password), he/she does not see "request".

I want both guest and logged in user to see "request". If the user is a guest then when he clicks "request" he should get the login page

### Resolution:

This functionality is done by configuration in the \$data\_tab/tab\_hold\_request.

Removing the following line from \$data\_tab/tab\_hold\_request

```
PRE check_hold_request_I
```

you will get "request" next to item regardless of whether a user logged in or not.

If you leave this line in \$data\_tab/tab\_hold\_request then only a logged in user will get "request" next to item.

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## Additional Information

hold request logged in user

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- **Article last edited:** 10/8/2013