
RPT: Notice emails with post dated timestamp

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.1
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Description:

Bug Report Form for Issue 16384-8354

Module(s): Reporter

Server platform(s) affected: Solaris/all

PC OS (if applicable): n/a

Browser & version (if applicable): n/a

Release(s) replicated in: 7.1.1

Expected results:

Email sent by reporter sets timezone to -0000, apparently trying to be RFC 2822 compliant, and say “we don’t claim to be from any time zone in particular”.

Actual results:

Many popular email clients, such as Outlook, Outlook Webmail, Gmail, and Fastmail interpret the -0000 time zone to be UTC, thereby causing the displayed time to be offset by the difference between UTC and local time.

Workflow implications: Confusing to email recipients

Replication steps:

In SysAdmin, make sure that your patron group in this policy definition is set to have Overdue notices emailed.

Create a patron record with your own email address for, say, an email account in Outlook.

Charge an item to yourself and backdate the due date so the item was due several weeks ago.

Run circjob -j12 to generate Overdue notices.

Find the waiting crcnotes.[print loc].inp file in /m1/voyager/yyydb/rpt that contains your notice to be emailed.

Open the Reporter client, make sure the processing location you've selected in Preferences matches the [print loc] from the .inp file, and build then run Circulation Notices.

Verify in the emailed Overdue notice that you receive -- the timestamp will be incorrect.

Resolution:

Fixed in Voyager 8.1.1

- **Article last edited:** 3/16/2015