
Locate preview from a version 19 Aleph site getting errors

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 18.01

Description:

One of our ILL partners is in the process of upgrading to Aleph version 19. In testing ILL between our test server on version 18 and their test server using Aleph version we are getting program aborts in the locate preview. Here are some clips from the www_server logs:

```
2009-03-04 10:48:47 82
```

```
IN 20090304 104847
```

```
ip address: 255.255.255.255 437
```

```
request: "/X?op=ill-in-loc-preview&user_name=&user_password=&library=ABC50&doc-library=
```

```
ABC40&doc-number=000061127&locate-base=XXX&locate-type=ALEPH&sub-libs=&bor-id=YYYY&media=L-PRIN
```

```
TED&server-adr=www.exlibrisgroup.com:80&ill-unit=ILL22&locate-bib=S&last-interest=20090502&avg-s
```

```
upply=000000003&issue-year=1977&issue-volume=&translate=N"
```

```
Load: /exlibris/aleph/u18_3/alephe/tab/www_x_func
```

```
X SERVICE: ILL-IN-LOC-PREVIEW
```

```
Execution error : file '/exlibris/aleph/a18_3/aleph/exe/xml_ill_in_loc_preview.gnt'
```

```
error code: 114, pc=0, call=33, seg=0
```

```
114 Attempt to access item beyond bounds of memory (Signal 11)
```

This happens because the IP server was not defined in the server_ip_allowed for X-Services in v19 partner site.

Resolution:

As you found out, the problem happened because your IP address was not included in the server_ip_allowed for the X-Services.

Additional Information

ill, locate preview, server_ip_allowed, x-server

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- **Article last edited:** 10/8/2013