
Automatic status change to 'Lost' not occurring; Lost bills not produced

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

Though the batch job produces overdue notices for items, no Lost bills are produced, and the loans are not changed to status Lost-- despite settings in tab32 specifying that this should happen.

Resolution:

The p_cir_51 specifies what type of notice you want to be produced: Overdues or Bills-for-Lost-items. p_cir_51 updates the z36 loan record, including changing the z36_status from "O" to "L" for Lost items.

Whereas a grep on p_letter_type "O" in \$alephe_scratch produces many hits, a grep on "L":

```
grep 'p_letter_type "L"' *cir_51*
```

produces no hits.

These are your p_cir_51 job_list entries:

! Overdue Summary (p_cir_51)

```
W4 06:40:00 Y ABC50 p_cir_51 ABC50,overdues-2hr,Y,,Y,,,08,00,00,N,N,O,4,3,Y,  
W4 06:41:00 Y ABC50 p_cir_51 ABC50,overdues-3hr,Y,,Y,,,09,00,00,N,N,O,4,3,Y,  
W4 06:42:00 Y ABC50 p_cir_51 ABC50,overdues-ill,Y,08,Y,,,22,00,01,N,N,O,4,3,Y,  
!W4 06:43:00 Y ABC50 p_cir_51 ABC50,bills,Y,,Y,,,00,00,00,Y,N,L,4,3,Y,  
!W4 06:45:00 Y ABC50 p_cir_51 ABC50,studentbills,Y,03^04,Y,,,,00,00,Y,N,L,4,3,Y,  
W4 06:46:00 Y ABC50 p_cir_51 ABC50,overdues,Y,,Y,,,00,00,N,N,O,4,3,Y,  
W4 09:00:00 Y ABC50 p_cir_51 ABC50,overdues-2hr,Y,,Y,,,08,00,00,N,N,O,4,3,Y,  
W4 09:01:00 Y ABC50 p_cir_51 ABC50,overdues-3hr,Y,,Y,,,09,00,00,N,N,O,4,3,Y,  
W4 09:02:00 Y ABC50 p_cir_51 ABC50,overdues-ill,Y,08,Y,,,22,00,01,N,N,O,4,3,Y,  
W4 09:03:00 Y ABC50 p_cir_51 ABC50,overdues,Y,,Y,,,00,00,Y,N,O,4,3,Y,
```

As you can see, the two lines with "L" as the p_letter_type are commented out.

You need to uncomment these and do util e/15 to restart the job daemon.

See KB 8192-4557 for a complete discussion of overdue notice logic.

- **Article last edited:** 10/8/2013