

Clarification of how to restart web services

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 17.01
-

Description:

We'd like to know, how and in what order do we restart apache and/or the web server in the util menus, and on what server(s) with which accounts?

On lib-aleph1, I can restart the Aleph web server as the aleph user in the menu system, but cannot start the apache service. I can restart the apache service with apachectl as the exlibris user, but I cannot access the util menus with that username

On lib-web1, I can login as the aleph user, but there's no library to change to to run the util menus. I can restart apache with apachectl as the exlibris user.

Resolution:

lib-web1 has just apache running on it. lib-aleph1 does **not** have apache running on it.

To restart the www_server, you would log on to lib-aleph1 as "aleph" and do util w/3/1 .

To restart apache, since the HTTPD_PORT is 80, which is <1024, you need to log on to lib-web1 as root -- or su - root -- and then do apachectl.

Usually you start the apache first, but they can be started in either order.

- **Article last edited:** 10/8/2013