

Job logs message, "Unable to open {filename}"

- **Article Type:** General
 - **Product:** Voyager
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Description:

Job logs message, "Unable to open {filename}" - job does not complete. Why?

Resolution:

All files in /rpt should be owned by voyager; file being written to by job may not be owned by user voyager.

1. Connect to server as voyager via SSH or telnet.
2. cd /m1/voyager/xxxxdb/rpt
3. chown voyager *

This will change the ownership on all files in /rpt to voyager

- **Article last edited:** 3/16/2015