
Self Check not working: "Circulation system operation failure"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 19.01
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Description:

I'm trying to test one of our self check machines with v19 but I can't get it to connect.

I get the following error from the self check machine:

Circulation system operation failure - Unable to send a ILS request - check connection and SIP configuration -
ERR_SIP_WAIT_FOR_THREAD_START

And in the self check log (5332) there is only one line:

```
Fri May 16 15:18:06 EDT 2008 *** start sip2_server ***
```

It looks to me like everything is set up correctly so I haven't been able to find the problem.

Resolution:

[From site:]

I found out that our local network ipf.conf changes did not get reloaded properly. This has been fixed and I have tested the self check with v19 and it is working fine.

- **Article last edited:** 10/8/2013