
Order doesn't appear on Claims report (p_acq_12)

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 17.01
-

Description:

Certain orders which you expect to appear on the Claims report (p_acq_12) don't.

Resolution:

The conditions under which b_acq_12 will omit records from the report are:

If the Z68-EDA (the Vendor tab, "claim date") is not less than the current date;

If the Z68-ORDER-STATUS is not "SV";

If the Z68-ORDER-TYPE is not "M";

If the Z68-ARRIVAL-STATUS is "C";

If sublibrary parms are specified and the Z68-SUB-LIBRARY doesn't match;

If vendor parms are specified and the Z68-VENDOR-CODE doesn't match;

If a number-of-claims-sent parm is specified and the number of claims for this order doesn't match; and

If an order-unit is specified and it doesn't match the Z68-ORDER-UNIT.

In this case the job had: EXU50,claims35,Y,Y,sun,,,00,000,00,p_acq_12_01,,00,0,00,

The first "00" meant that only orders which had zero claims would be included. What they wanted was for all orders, regardless of the number of previous claims, to be included. So we changed it to:

EXU50,claims35,Y,Y,sun,,,,000,00,p_acq_12_01,,00,0,00,

Additional Information

faq

- **Article last edited:** 10/8/2013