
How to make Hold Item Availability notice automatically email

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
-

Description:

When a patron returns an item with a hold on it, a letter pops up for the employee to send to the person who requested the item.

Is there a way to have this letter automatically emailed to the patron who placed the request?

Resolution:

As described in KB 1645: If you do not want the "print preview" but rather want it to automatically print/email, do as follows: right click printer icon on bottom right of screen, choose "normal printing" instead of "print preview".

Site found after doing this that it started emailing *and* printing. They didn't want the print (which was going to their receipt printer).

Column 4 of print.ini controls this: mail default: M-Email /P-Print/ B-Both .

They needed to change it to "M".

- **Article last edited:** 10/8/2013