
lostbill.prn Email Sent as HTML, Not Plain Text

- **Article Type:** Q&A
 - **Product:** Aleph
 - **Product Version:** 21
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Question

When marking an item lost, the email notice is sent as HTML instead of plain text regardless of whether it is sent via

- 1) print.ini setting (LostMaterialBill 00 N B lostbill.prn)
- 2) Print history
- 3) Task manager

All other notices are being sent as plain text.

lost_bill.html is the text received by the email client

lostbill.prn is the version saved locally in <C:\AL500\circ\files\XXX50\print> (mailed via task manager)

lost-material-bill-m-43.xmlxsl is saved locally in <C:\AL500\alephcom\files\XXX5\print\history\yyyymmdd\hh> (sent via print history)

Why is this form being sent as HTML?

Answer

The system is looking for a non-existent template (lost-material-bill-m.xml), so a default template is being used.

Category: Circulation (500)

Subject: Printing

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