

Licenses can't be printed from IE7/8

- **Article Type:** General
 - **Product:** Verde
 - **Product Version:** 2
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Description:

When printing license attribute from IE 7, the dialog box sometimes just flashes and then disappears.

Example:

1. Search for e-product.
2. Create License record
3. Press "Print" button
4. Print dialog box flashes and then disappears

Suggested workaround: Pressing Cntr + "Print" button opens the dialog window.

Resolution:

- **Article last edited:** 10/8/2013