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## WebV: Request Forms' help files no longer unique

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 8.1.1
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### Description:

Bug Report for Issue 16384-13121

Module(s): WebVoy?ge

Server platform(s) affected: All

PC OS (if applicable): N/A

Browser & version (if applicable): N/A

Release(s) replicated in: 7.x.x

Last version without bug (if applicable): Classic

Expected results: To be able to present users a unique help page when viewing holds/recalls, call slips, or blank forms.

Actual results: All request forms in WebVoy?ge use the same help file

Workflow implications: Staff members are unable to provide specific instructions to patrons on the various request forms in the OPAC

### Replication steps:

1. Log into WebVoy?ge
2. Search for "blue whale" and click on any available record that's returned
3. Click on "Make a Request"
4. While viewing the request forms available, click on Help and notice the patronRequests.html page
5. Click on Call Slip, Hold, Recall or a blank form to bring it up
6. Click Help again, notice that you're taken to the patronRequest.html page (which doesn't exist and will return a 404)

Other information: In Classic, Holds/Recalls used a file call hldrcl.htm, Call Slip used callslip.htm and blank forms used purchase.htm

### Resolution:

Fixed in WebVoyage for 8.1.1.

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- **Article last edited:** 3/7/2015