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## Send loan receipt to patrons by e-mail

- **Article Type:** Q&A
  - **Product:** Aleph
  - **Product Version:** 20
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### Question

- \* Currently the loan receipt is printed on a small docket printer at the Service Point.
  - \* Is it possible to get ALEPH to e-mail the receipt to the patron instead?
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### Answer

Yes, this is possible:

1. To configure that a printout should send by e-mail you need to make sure that the XML file of the printout contains the e-mail address to which it should be send.

xxx01/form\_eng/global.trn has:

```
form-print-method EMAIL S
```

(if there is no specific loan-receipt.trn translation file then the global.trn will be used)

As a result, when printing a loan receipt, the XML file will contain a tag <email-address>:

```
## - XML_XSL
<?xml version="1.0"?>
<printout>
<form-name>loan-receipt</form-name>
<form-language>ENG</form-language>
<form-format>00</form-format>
<subject>Loan Receipt</subject>

<email-address>sandra.balzer@exlibrisgroup.com</email-address> << see here
<plain-html>P</plain-html>

<section-01>
<form-date>14/11/2012</form-date>
..
```

Then, to configure that the GUI should send the receipt by e-mail to the specified address, set col. 4 in circ\tab\print.ini to "M" (= Mail) or "B" (= Both):

LoanReceipt 00 Y M loanrcpt.prn

**Category:** Circulation (500)

**Subject:** Loans (500)

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