
Removing items with certain statuses from x-service

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
-

Description:

We are using the x-service 'circ-status-m' to display item/availability information in our discovery tool. However, items with certain statuses (ie.suppressed, withdrawn) are displaying because they are included in the x-service but we want to exclude them. Is there any way to exclude items with certain statuses from the 'circ-status-m' x-service?

Example: http://abc.edu:8991/X?op=circ-stat-m&sys_no=000376709&library=abc01

We want the Regular Loan item but not the 2 that are Withdrawn.

Resolution:

The ability to place requests via the X-Service is controlled by the XML-CIRC lines in the ./xxx50/tab/tab_hold_request.

The ABC50 tab_hold_request has these lines:

```
XML-CIRC check_hold_request_d  
XML-CIRC check_hold_request_r
```

The check which restricts requests based on item status is "a", so, you need to add this line:

```
XML-CIRC check_hold_request_a
```

You may also want to consider if there are other checks you want to apply to x-services.

And then restart the www_server to make the changes take effect.

This issue is still open and was escalated to Second line support for further analysis <2012-01-29 01:00:04>.

- **Article last edited:** 10/8/2013