

Service Pack utility: "Error: Cannot find csv file in /tmp"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
-

Description:

When we try to run the Service Pack utility "Run Selected Implementation Notes (as marked in the Excel Sheet)" (util sp/3), we get the error:

Is: No match.

Error: Cannot find csv file in /tmp

We *do* have our csv file in the \$TMPDIR (/exlibris/aleph/a20_1/tmp).

Resolution:

The Aleph Service Pack Mechanism document says "The csv file should be sent via FTP to the server's location /tmp."

To get to the location "/tmp" on your server you do "cd /tmp". That is where the file needs to be placed (-- not \$TMPDIR).

- **Article last edited:** 10/8/2013