

## Cannot open items on Serial record

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 16.02
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### Description:

We are unable to get the items to open on a particular serial title: The pattern is correct and the subscription is current. What is causing the problem?

[ <Randy Menakes > ]

### Resolution:

The end date of the subscription must not be earlier than today's date + 3 months.

If you look at the subscription end date for this serial, it is 01/08/2005. So the system cannot open the issues because the subscription end date needs to be at least 3 months from today's date.

Increase the subscription end date to March 1 2006 and you will be able to open the issues.

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