
Circ Matrix Courtesy Notice Interval grayed out

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 7.0.4
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Description:

Bug Report Form for Issue 16384-8593

Module: SysAdmin

Release(s): reported in 7.0.4; replicated in 7.1.1

Server Platform(s) affected: Solaris/all

PC O/S (if this is PC specific): n/a

Browser type & version (if WebVoyage): n/a

Loss of functionality from (previous version, if applicable): n/a

Expected Results: Unchecking the Courtesy Notice Apply box in SysAdmin>Circulation>Policy Definitions>Patrons tab (which sets patron_group_policy.courtesy_notice_applies to 'N') should also cause the circ_policy_matrix.courtesy_notice_interval to be set to 0 (such that the interval will be reset each time you uncheck/recheck the box).

Actual Results: If you've supplied a Courtesy Notice Interval in SysAdmin>Circulation>Policy Definitions>Matrix>Intervals tab, when you uncheck Courtesy Notice Apply, the interval value is still stored in the db; if you then re-check the Apply box, the value you'd previously entered will populate the field.

Workflow Implications: Confusing for operators.

Replication steps:

- 1) Check Courtesy Notices Apply in SysAdmin>Circulation>Policy Definitions>Patrons
- 2) Go to the matrix in SysAdmin>Circulation>Policy Definitions>Matrix>Intervals tab for that patron group and any item type, and set the interval to a numeric value there
- 3) Go back and uncheck Courtesy Notices Apply (the Interval field is now greyed out in the matrix again, and appears to be 0)
- 4) If you check Courtesy Notices Apply again and then go back to the interval in the matrix tab, whatever value you'd put in before you unchecked apply comes back.

Resolution:

- **Article last edited:** 3/19/2015