

## Problem with ILL Services

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 19.01
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### Description:

Upon trying to run any services in ILL on ver 19 on the test server, I was presented with an error message to say that the system could not locate p-ill-nn.xml. I checked /exlibris/aleph/a19\_2/aleph/pc\_b\_eng and couldn't see any p-ill-nn.xml files for p-ill-50.xml, p-ill-05.xml, p-ill-01.xml, p-ill-03.xml, p-ill-02.xml, p-ill-10.xml, p-ill-09.xml, p-ill-08.xml, p-ill-07.xml, p-ill-14.xml, p-ill-12.xml, p-ill-11.xml.

### Resolution:

Your client was calling the ill services menu for the "old" GUI ILL. This was caused by the presence of the old menu-ill.xml in \$alephe\_root/pc\_b\_eng. I've copied menu-ill2.xml to menu-ill.xml, and the problem is now resolved. Unless you've customized the menus, it would be best to remove them from \$alephe\_root/pc\_b\_eng, so they are called from a19\_2/aleph/pc\_b\_eng.

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## Additional Information

Upgrade ILL services UE 18-19

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- **Article last edited:** 10/8/2013