

## Can lost item fees be automatically waived at discharge?

- **Product:** Voyager
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### Question

Is there a way to configure Voyager to remove the lost item processing fees when a lost item is discharged?

### Answer

#### **Prior to Voyager 9.0.0:**

No. When an item with Lost status is returned, that Lost status must manually be removed; there is no way to automatically waive a Lost Item Replacement Fee for items when they're returned. The best way to deal with the Lost Item Replacement Fee is to manually forgive it once the item is discharged.

#### **Voyager 9.0.0 and higher:**

Yes. Options in System Administration module allow sites to configure automatic forgiveness of fines on discharge of a lost item, and operator permissions to approve this action at discharge.

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- **Article last edited:** 05-Oct-2017