
UE's not running following util w/5 toggle Down

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

Last weekend I ran the sequence of browse indexing jobs on Test. I had toggled off the UE processes with util w/5 during indexing. It all seemed to go well, but now, after indexing, the UEs won't start. They shut down immediately; we see the following message in the log:

```
SYSTEM DOWN:EXITING - 05:10:13
```

The util w/5 display looks like this:

Global System Status

Process Name Status

1. SYSTEM UP
2. WWW-SERVER UP
3. ACQ UP
4. CIRC UP
5. CAT UP
6. ILL UP
7. JOB D UP
8. QUEUE-BATCH UP
9. ALL-UE UP
10. UE-01 UP
11. UE-03 UP
12. UE-06 UP
13. UE-08 UP
14. UE-11 UP
15. UE-13 UP

Enter L to View Library System status, T to Toggle [Exit]:

so it *seems* that everything is UP.

Resolution:

Despite the preceding, when I typed "L" in util w/5, I saw this:

ABC01 System Status

Process Name Status

1. QUEUE-BATCH UP

2. ALL-UE DOWN
 3. UE-01 UP (DOWN due to ALL-UE status)
 4. UE-03 UP (DOWN due to ALL-UE status)
 5. UE-06 UP (DOWN due to ALL-UE status)
 6. UE-08 UP (DOWN due to ALL-UE status)
 7. UE-11 UP (DOWN due to ALL-UE status)
 8. UE-13 UP (DOWN due to ALL-UE status)
- Enter T to Toggle [Exit]:

So I did this:

Enter T to Toggle [Exit]: T

Enter sequence number to toggle, or return to exit: 2

Which resulted in this:

ABC01 System Status

Process Name Status

-
1. QUEUE-BATCH UP
 2. ALL-UE UP
 3. UE-01 UP
 4. UE-03 UP
 5. UE-06 UP
 6. UE-08 UP
 7. UE-11 UP
 8. UE-13 UP

I was then able to successfully start the abc01 ue_01 and ue_08.

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