

## How to view history of hold requests

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

Circulation staff are wondering if there is any way to view the history of holds (placed by a patron or placed on an item) in the circulation module. It seems like a hold request, once filled or cancelled, “disappears” and it’s impossible to see what happened from then on. Is there any way to make that history visible in the client?

### Resolution:

The GUI Circ Item tree has a "History" option which includes a "Hold Requests" tab. This shows the history of hold requests for each item.

Also, the Patron -- Circulation Log contains entries for: Online recall, Batch recall, and Recall cancelled.

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