
p_cir_13 doesn't generate notices for rush recalls

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

Rush recall letters are not being generated by p_cir_13 and I cannot figure out why. Here is an example, this title had a rush recall placed on it yesterday:

```
02 z36_rec_key \  
03 doc_number .....006173569  
03 item_sequence .....000010  
02 z36_id .....344344425  
...  
02 z36_loan_date .....20100427  
...  
02 z36_due_date .....20100507  
...  
02 z36_letter_number .....00  
02 z36_letter_date .....00000000  
...  
02 z36_recall_date .....20100427  
02 z36_recall_due_date .....20100507  
...  
02 z36_recall_type .....02
```

cir_13 is a nightly batch job, the output for this library, pt_hold_bb.pt_hold_bb, contains no letter to this patron. Checking the knowledge base I saw a reference to tab100/ONLINE-RECALL, we have it set to Y.

There's a z37 record, with a status of A:

```
02 z37_rec_key \  
03 doc_number .....006173569  
03 item_sequence .....000010  
03 sequence .....0001  
02 z37_id .....110680329  
02 z37_status .....A
```

Resolution:

Possible ue_06 interference with p_cir_13 is described in KB 8192-9271. Since the z37_status is "A" (rather than "W") ue_06 is not involved in this case.

As described in KB 8192-919, when you are using the ONLINE-RECALL button, "Recall button is ONLY to generate a Recall letter and update the Z36 Recall fields".

Thus, the recall letter is produced immediately. Since the z36_recall_date was already updated, p_cir_13 does *not* produce a recall letter for this loan.

[From site:] I think this SI can be closed. It turns out there is a problem generally with emailing circ notices at Baruch, so it is a local IT issue. When the rush recall was placed the system attempted to generate the notice immediately, but the email server didn't respond (which I think is an issue w/my gui setup.)

- **Article last edited:** 10/8/2013