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## XML syntactic mistake

- **Article Type:** General
  - **Product:** Verde
  - **Product Version:** 2
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### Description:

When issuing "Report of IP Ranges by Licensor" in XML format, there is XML syntax problem in the Institute/Instance\_address record due to the embedded slash sign. As a result the xml file cannot be displayed.

### Scenarion for example:

Search for active e-product and create active license record.

Enter to the "Locations" tab

Choose library and create ip ranges

Go to the Library record and make sure that the chosen library has an address details

Go to the KB Tools, select a tool Report

Run "Report of IP Ranges by Licensor" while the XML format is selected

Select a tool: View Report Output and check the report

The report cannot be displayed.

The reason is the backslash in the Library address field "<Institute/Instance\_address>".

When the "Institute/Instance\_address" was changed to "Institute\_Instance\_address", the report was displayed correctly.

w/a: Use the following command:

```
sed -e "s/([^\<])\(\)/\1_/g" < [input] > [output]
```

### Resolution:

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- **Article last edited:** 10/8/2013