
Bulk Arrival, v20, "General Invoice ABC/123 failed to be created"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 19.01
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Description:

I received the error "General Invoice Blackwell/2 failed to be created" for Bulk Arrival, with this scenario:

1. Order Search tab / Bulk Arrival node
2. Select an order (sublibrary ULINC has a few non-arrived "Sent" orders)
3. Activate the "Arrive" button
4. Select the "Create Invoice" option
5. The "Arrival" record was successfully created, but the system alerted that: "General Invoice Blackwell/2 failed to be created".

The pc_server log showed this error:

```
SERVICE : C0543  
MODULE : Acquisition Services  
DESCRIPTION: No Description Available  
ACTION : ARRIVE  
PROGRAM : pc_acq_c0543
```

```
Oracle error: io_z77_write  
ORA-00001: unique constraint (USM50.Z77_ID) violated
```

Resolution:

Update the Util/G 2 Counter for last-invoice-no; create a unique new sequential numbering for the invoice.

You may want to include a prefix, such as:

```
Sequence Name Value Suppress Type Prefix  
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```

```
last-invoice-no 2009 y S BULK
```

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