

Cannot delete specific course (error msg)

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 14.2
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Description:

Our staff wishes to delete a particular Course Reserves course, course number POL110 SEC.3 4 (instructor Jones, Sharon), and when any of us attempts it, we get an error message. The message is "Message! Delete action failed - Please call librarian." All of us have the Delete Course privilege for COR30 under Course Reserves. I have looked at PRB4518 and our course-delete etc. file sizes are correct. What should I do to delete this course? Or is this just something that will have to be deleted for us?

Resolution:

Space in a course name is a problem until version 15.5.

We would be available to assist in SQL jobs, if needed. You may wish in the meantime to change the course to be 'non-active', so it does not display in the OPAC.

- **Article last edited:** 10/8/2013