

xx Installation documentation

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 16.02
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Description:

We are installing ARC 1.1 in a dedicated server in Red Hat 2.1.

We are installing Oracle, according to the Aleph instructions.

When we get to the following instruction: "Enter ExLibris product name ALEPH/METALIB/DTL" ... we don't know what to do. Is it correct that we select ALEPH?

In the ARC installation manual, we don't have any specific instructions. Do you have a specific document to Oracle installation for ARC?

What is the name of the ARC Oracle instance?

Do we need to install IPlanet? When we were asked by the ARC installation script if we want to install IPlanet, if we say YES, the machine gets stocked, nothing happens.

Resolution:

For the technical details about access to ARC packages on the ftp server or for the installation support, please contact Installation Support at Installation_Support@exlibris.co.il.

The problem described relates to the installation problem - please submit Installation Support and Installation team will provide required help.

Additional Information

ARC, installation, IPlanet

- **Article last edited:** 10/8/2013