
Wrong Error Message When Expired Date

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
-

Description:

When the expiration date of a patron card is reached, he can't put a hold request in the OPAC, the error message given is wrong: Pickup sublibrary does not exist.

Resolution:

From issue resolution: In addition to the note below on POST checks please note:

The pickup locations were not displayed because some unnecessary lines were used in tab_hold_request (we will remove them from the demo). Commenting those lines will cause the pickup locations to be displayed and when trying to create the hold request, the correct error message (Patron expiry) will be displayed as well :

```
HL-GRP-PRE check_hold_request_d  
HL-GRP-PRE check_hold_request_r
```

```
HL-GRP check_hold_request_a  
HL-GRP check_hold_request_b  
HL-GRP check_hold_request_d  
HL-GRP check_hold_request_c  
HL-GRP check_hold_request_l  
HL-GRP check_hold_request_n  
HL-GRP check_hold_request_r
```

Note on POST checks:

The POST checks should be done only when the hold request is sent, and not before is it created.

See table header:

! - POST is used when the operator sends the request to the server.

- **Article last edited:** 10/8/2013