

## Not able to access /V interface

- **Article Type:** General
  - **Product:** MetaLib
  - **Product Version:** 3
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### Description:

Users not able to access MetaLib /V user interface

### Resolution:

If you cannot access the MetaLib /V user interface, check the logs:

1. On the server, tail www\_m\_server log as follows:

```
cd $LOGDIR
```

```
tail -f www_server_4331.log
```

2. Access the /V interface

Check log on server to see if there are any errors.

Can you access /M interface? If yes, check the table `./vir00/tab/default_z312` to make sure it is set up correctly and that all the IP ranges are entered correctly.

Also check Apache log files as follows:

```
apcl
```

```
vi access_log or vi error_log
```

What error message is displayed at failed login? This should provide clue as to what the problem is... In v3, you may also need to tail the `pds_server.log`

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- **Article last edited:** 10/8/2013