
Placing holds on missing items (item processing status = "MI")

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

Can't place holds on items marked as missing. We get the message that a copy is available on the shelf.

Placing a hold would allow staff to know that a replacement copy needs to be ordered.

How do we allow for holds on missing items?

Resolution:

The xxx50 tab15.eng column 8's have "Y" for item processing status "MI".

The tab15 header says this for column 8, "Y":

! Y - Item can be requested. In addition, item availability
! is checked when a hold request is placed.
! If a copy is available, and the patron does not have permission
! for requesting an available item, a message displays.

I think that you want to have "T" instead for these "MI" lines:

! T - item availability is not checked when hold request is placed,
! because hold requests are always allowed (e.g. short-term loan,
! lost, on order, etc.). However, for p_cir_12 (print request
! slips) and ue_06 (online printing of request slips),
! item is not considered "requestable" and does not print;

- **Article last edited:** 10/8/2013