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## Timeout on first global patron search after pc\_server restart

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

In regard to a C0107 search (get list of global patron/ local patrons)

If I search, let's say, "cohen", the first time, it will come back with 60 second timeout, however if i do the same search right after that error it comes back with 8- 13 seconds. I'm the only one on the test system.

This is a common issue and happens on the webopac also. I am wondering if there is a cache some place but, if i get the timeout the first time, why would it be successful the second.

### Resolution:

I see the following in the pc\_server log preceding the 1-minute C0107 transaction:

```
IP Address : 172.016.169.062:63110
Client Attr:
LOGIN - aabc
PROFILE - default
UUID - 79ea8c74-bc0e-442c-b2c4-09b55f5e11d7
APP-TYPE - CIRC
USER-NAME - ABC
```

```
Oracle error: update_cursor z65
ORA-03135: connection lost contact
<etc.>
```

Please try this sequence again so we can see if we get the same z65 error that we did in this log.

[From site:] I think that this was because I was idle in the client for about 30 mins. Once I hit search again it started with no issue.

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- **Article last edited:** 10/8/2013