
Due Back Date Results in Recall

- **Article Type:** Q&A
 - **Product:** Alma
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Question

A temporary move of the location of an item triggers a recall when the due back date is reached. Is there a way to avoid this recall?

Answer

In the Fulfillment Configuration menu there is an option "Request Configuration". In this menu it can be defined which actions shall trigger as recall and which shall not.

Category: Patron

Subject: Transactions

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